

TraPac Oakland – New TOS Introduction to Navis & eModal Changes



AGENDA

10:00 PM	Intro & Welcome
10:05 PM	Safety Brief
10:10 PM	Introduction to Navis N4
12:15 PM	Terminal Service Enhancements
12:30 PM	Changes to eModal Platform
12:45 PM	Q&A

Zac Adami Director, Terminal Operations

Brian Bauer Vice President & General Manager, Operations





OUR FOCUS – SAFETY & SECURITY

Adhere to TraPac safety, security, environmental, and health policies at-all-times while on TraPac property



Increased Safety Staffing – John Taylor, Manager of Health Safety Security and Environment. 510.286.8646 or <u>oak.safety@trapac.com</u>



Present proper credentials to enter the specific areas or be escorted (TWIC card while on terminal, etc.)



ENCOURAGED TRUCKER BEHAVIOR

- ✓ Observe posted speed limits and stop signs
- ✓ Wear Safety Vests and Seatbelts while operating vehicles
- \checkmark Lower landing gear while parked
- ✓ Stay in cab
- \checkmark Only turn twist locks in designated areas
- Do not improperly park containers on wheels during breaks or lunch hour
- ✓ Only park or flip container w/ valid ticket
- Truckers must follow instructions on ticket; receiving yard pedestals and decking location may CHANGE daily





NAVIS N4 LAUNCH



Launch Date: January 7th



Benefits of NAVIS for Trucking Community



Investment to improve operational & technological performance

• More efficient gate operations with faster truck turn times. Improved customer service & visibility for partners, i.e., real-time container validation

Increased Operational performance

• Benefits include speed in-gate, potential for less errors, & free flow delivery

Improved yard block optimization and planning

• Improved velocity for all terminal transactions

Terminal Service Enhancements

DNE

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IMPORTANT CHANGES FOR DRIVERS



Gate Code will be required to be presented at ingate kiosk. If gate code is not readily available, driver will be required to leave and return to the back of the line



Specifying chassis Own vs. Pool is increasingly important. Failure to indicate proper chassis could result in turn out. If keeping your chassis, indicate Own **Dropping** exports and live reefers in locations, other than that specified on your ticket, will result in error at the outgate. Failure to correct this error could result in penalties



When appointment gets created, eModal validates with N4 in real-time to confirm availability, leading to earlier issue resolution



CHANGES FOR DRIVERS

Added Flip Pedestals

Added Out-gate Lane

Gate Code to facilitate Speed In-Gate



- Step 1: Drivers will be asked to proceed to the new FLIP pedestal assigned on in-gate ticket
- Step 2: Wait for ticket to print before driving to machine

- New exit lane
- Gate arms added must slide ticket if arm does not raise
- All trucks must use out-gate portal and must exit through lanes

- Step 1: Tell clerk gate code
- Step 2: Clerk validates code
- Step 3: Ticket is printed if all info provided is accurate



CHANGES FOR DRIVERS

Trouble Area Service Changes

- Faster trouble resolution
- Trouble booth prints ticket if trouble is resolved

Yard Pedestals

- Pedestals will now be numbered, not lettered
- Drivers must go to the pedestal on their ticket, they will NOT be serviced if they go to the wrong pedestal

Yard

- Updated yard areas defined on driver's ticket
 - B Block = 1B & 2B
 - C Block = 1C & 2C
 - D Block = 1D & 2D

Grace Period Reduction

- During Navis rollout, grace period will be reduced from 120 minutes to 60 minutes before
- Please check TraPac.com for our current grace period



Ticket Changes – Load Out (Ex.)

Ingate Ticket

Container #: Chassis #:	WCIC LOAD OUT WINGS CENTURY TRUCKING Plate #: 9E90825 APHU4624296	Line Size Type Eght CMA 45 L5G1 96 Booking CNXW027951			
TraPac Pallure	ILLEGALLY PARK CONTAINER. FOLLOW DIRECTIONS ON E TO FOLLOW DIRECTIONS WILL RESULT IN BANNING.	тіскет5.	2 4 5 9 2021-10-03 15:33:12 Container Chassis	WCIC INTERCHANGE RECEIPT WINGS CENTURY TRUCKING Plate #: 9E90825 #: APHU4624296 #: FLXZ450922	Outgate Ticket
			TraPac F	D NOT ILLEGALLY PARK CONTAINER. FOLLOW DIRECTIONS ON TIC NULRE TO FOLLOW DIRECTIONS WILL RESULT IN BANNING.	кет s .

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Ticket Changes – Load In (Ex.)

Ingate Ticket

Port of Oakland	Container #: Chassis #:	WCIC LOAD IN WINGS CENTURY TRUCKING Plate #: 9E90825 HLBU2263973 TSXZ407184	Line Size Type Hght HLC 40 96 Booking 67402638	2 454 Gross Weight 27246 lb		
TRAPAG	Proceed to Pedestal You have the follow TraPac DO NOT FAILURE	L YARDO9. wing Hazards 9/3077 ILLEGALLY PARK CONTAINER. FOLLOW D TO FOLLOW DIRECTIONS WILL RESULT I	IRECTIONS ON TICKETS. N BANNING.		22 4 5 4 2021-10-03 13:57:12 Container #: Chassis #: Please exit throw	WCIC INTERCHANGE RECEIPT WINGS CENTURY TRUCKING Plate #: 9E90825 HLBU2263973 TSXZ407184 gh security checkpoint for transaction type: RE



Outgate Ticket

2454

TraPac DO NOT ILLEGALLY PARK CONTAINER. FOLLOW DIRECTIONS ON TICKETS. FAILURE TO FOLLOW DIRECTIONS WILL RESULT IN BANNING.

Chris Lambert

Director, Customer Service



Changes to eModal Platform





OVERVIEW OF CHANGES

- eModal will look and operate the same
- All transactions will require an appointment / Gate Code
 - (Ex.) Empty In / Load Out, both moves to be specified in appointment – one gate code = two moves
 - Exception: bare chassis moves only will not require Gate Code



- Twin selection for empties only
- User <u>must select</u> Own vs. Pool chassis
- Gate code will be required for entry on 01/10; this includes free flow delivery



Dual Move w/ Empty Drop Specified in eModal





eModal - GATE CODE

			AL PREGAT	E MOVES									Ì	¢.	۵	?	•
Add Visit	Multi-Visit ACTION	•													SE	ARCH	•
					Exp	oort To Excel: 🔍	All O Pa	ige Exp	ort		▼ Q	С		So	rt	• (С
	Ticket \$	Status 🖨	Terminal Pregate Status ≑	Fees Due 🖨	Fees Paid 🖨	Gate Code 🗸	Line 🖨	Visit Date 🖨	Slot ≑	Move Type 🗢	Unit # 🖨	Ref 🖨	Visit Creat	ted 🗢	Actio	n	
- + 🗢	N/A TRPOAK-0915-91373	CONFIRMED	ACCEPTED			2959	ONEY	09/15/2021	08:00:00 - 09:00:00	DROP EMPTY			09/15/202	1 08:40	Actio	on 🔻	
- + 🗢	N/A TRPOAK-0915-91373	CONFIRMED	ACCEPTED			2959	ONEY	09/15/2021	08:00:00 - 09:00:00	PICK IMPORT	GECU6601310		09/15/202	1 08:40	Actio	on 🔻	

- Both moves assigned one gate code (ex. 2959)
- Validation between eModal and N4 should take several minutes



eModal - GATE CODE

Gate Code in the "Containers" tab // EModal Community Portal > Containers



Gate Code in "PreGate Moves" tab // EModal Community Portal > PreGate Moves

	Ticket 🗢	Status 🗢	 Terminal Pregate Status ≑	Fees Due 🕈	Fees Paid 🗢	Gate Code [▲]	Line \$ Visit C	Visit Date 🗢 reated 🗢 A	Slot 🗢 ction	•
🗆 🕂 🔮 N/A	TRPOAK-0908-91335	CONFIRMED	ACCEPTED			2762	ONEY	09/08/2021	17:00:00 - 18:00:00	PICK IMPORT
09/08/2021 16:48 /	Action 😽									

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Gate Code – PreGate Receipt

Pregate Receipt	t				×
Gate Code 2762	Pregate Status CONFIRMED	Terminal Status	Pregate Type PICK IMPORT	Pregate Start 09/08/2021 17:00	Pregate Valid Through 09/08/2021 18:00
Container # GECU6601270	Reference N/A		Unit Sztyp 40DR	Facility TRPOAK	Chassis # N/A
Line	Discharge N/A	Date	Yard Location	Trucking Co TESTING I TRANSPO	ampany ENGINEERING SUPPORT RTATION INC
Messages N/A					
Pregate Created 09/08/2021 23:48	Pregate La: 09/08/20	st Modified 21 23:47			

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DOWNLOAD

CLOSE

PRINT



eModal – GATE CODE

Gate Code **required** at Ingate for each Truck Visit

Gate code will be provided in eModal interface

Lack of Gate Code will result in a turnout

Providing accurate information in eModal, will facilitate a faster ingate process

Reminder: Gate code will be required for entry on 01/10; this includes free flow delivery

Review eModal Interface





Export Drop Off (RE)

= Mandatory field	Trucking Company: Termina TESTING ENGINEERING SUPPORT TRA Trafficiency	al: #DROP: None Single vin O Pac - Oakland * #PICK: None Single Twin O
White background field = Editable Gray background fields = non-editable	Orop Export TESTYML Pool Chassis Chassis # Chassis # Chassis # Friday 06/25/2021 11:00 - 12:00 (299)	Unit # CMLU 2200 20SD86 OD hassis Weight(lbs Chassis Type Special Instructions
STEPS	 Select Appropriate Terminal Select check box next to "#Drop (or twin for empties only) Select Drop Export Enter in Reference # (Booking #) will populate Line Operator & ISC Enter Unit # if known (not require 	 6. Check OD box only if over-dimension (OD = Over-Dimension) 7. Select Pool Chassis or Own Chassis (if pool chassis known, enter #) 8. Select Date & Time This 9. Save or Save & Close 10. Gate Code to be provided following validation (several minutes)

Empty Drop Off (RM)



Input ISO code (required) 5.

TraPac

Enter Unit # if known (not required) 6.

- following validation (several
- minutes)



Pick Import (DI)





- 1. Select Appropriate Terminal
- 2. Select check box next to "#Pick: Single" (twin moves not allowed)
- 3. Select Pick Import
- Enter Unit # (required) This will populate Line Operator & ISO fields

- 5. Select Pool Chassis or Own Chassis (if pool chassis known, enter #)
- 6. Select Date & Time
- 7. Save & Close
- 8. Gate Code to be provided following validation
- 9. NOTE: Notifications will continue to inform you if a condition exists preventing the pickup of a container



Pick Empty (DM)

Trucking Company: Terminal: **#DROP:** \bigcirc Single 0 \odot None Twin (TraPac - Oakland TESTING ENGINEERING SUPPORT TRA × **#PICK:** Twin 0 None 0 Single = Mandatory field White background field = Editable Pick Empty MGITESTONE C. Unit# ONEY 4532 40RF96 OD × Grav background fields = non-editable Pool Chassis × Chassis # Chassis Weight(lbs Chassis Type Special Instructions Friday 06/25/2021 15:00 - 16:00 (300) 1. Select Appropriate Terminal Select Pool Chassis or Own Chassis 6 2. Select check box next to "#Pick: STEPS (if pool chassis known, enter #) Single or Twin" (twin moves Select Date & Time allowed) 8. Save & Close 3. Select Pick Empty Gate Code to be provided following 9. Enter in Reference # (Equipment 4. validation Deliver Order, Release #) – This 10. Gate Code to be provided following will populate Line Operator & ISO validation (several minutes) fields Enter Unit # (if known, not 5. required)



Pick Dray (DE)



- Select Appropriate Terminal
 Select check box next to "#Pick:
 - Single" (twin moves not allowed)
 - 3. Select Pick Dray

STEPS

- Enter Unit # (required) This will populate Line Operator & ISO fields
- Select Pool Chassis or Own Chassis (if pool chassis known, enter #)

- 6. Select Date & Time
- 7. Save & Close
- 8. Gate Code to be provided following validation
- 9. NOTE: Dray moves should be coordinated with Customer Service prior, or validation will fail



Trouble Scenarios after Gate Code

- Gate Code already used
- Gate Code expired / not on time
- Driver / License Plate Banned
- UIIA Expired
- Company Ban by SSL

- Demurrage Owed
- Export too early for arrival / missed cutoff
- Import not accessible / Terminal Hold
- Customs / Line Holds
- RFID Issues (not CARB/STEP compliant)

eModal - Dual Move Ex.





Twin Moves

Trucking Comp	bany:	т	erminal:		#DROP: None	Single Twin
TESTING	ENGINEERING SU	JPPORT TRA 🗸	TraPac - Oakland	~	#PICK: None	○ Single ● Twin ○
-0 (Drop Empty Pool Chassis	 Reference # Chassis # 	Chassis Weight(lbs	Chassis Type	20SD Special Instructions	20SD86 V OD
-0 (Drop Empty Pool Chassis	 Reference # Chassis # 	Chassis Weight(Ibs	Chassis Type	20SD Special Instructions	20SD86 V OD
-0	Pick Import Pool Chassis	 Reference # Chassis # 	Chassis Weight(lbs	3 🗹 HDMU Chassis Type	45G1 Special Instructions	40HC96 V OD
0	Monday 07/19/	2021 13:00 - 14:00	(300) 🗸			



Dual Move – Drop Export / Pick Import

Add Visit

Trucking Company:	Terminal:	#DROP:	None	0	Single	0	Twin	0
TESTING ENGINEERING SUPPORT TRA	TraPac - Oakland 🗸 🗸	#PICK:	None	0	Single	0	Twin	0

-0	Drop Export	~	2681419610	🗹 Unit#	ď	OOLU	✓ 45:	io 🗸	40RH96	~	OD	
	Pool Chassis	~	Chassis#	Chassis Weight(lbs	Chassis Type	Specia	I Instructions					
-0	Pick Import	~	Reference #	HLBU21138	39 🖬	HLCU	45G1		40HC96	*	OD	
-	Pool Chassis	~	Chassis #	Chassis Weight(Ibs	Chassis Type	Connecie	Instructions		Message((s)		×
0	Monday 10/04/	/2021	07:00 - 08:00 (300) 🗸		• 0	Container has E	emurrage	Due			
												Close

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Dual Move – Drop Export / Pick Empty

Add Visit

Trucking Comp	any:		Те	erminal:				#DROP:	None	0	Single	\bigcirc	Twin	0
TESTING E	ENGINEERING SU	IPPORT T	RA 🗸	TraPac - C	Dakland		~	#PICK:	None	0	Single	\bigcirc	Twin	0
-0	Drop Export	✓ 2681	419610	ď	Unit#	c	OOLU	~	4530	~	40R	H96	*	OD
	Pool Chassis	✔ Chas	sis#	Chassis	: Weight(Ibs	Chassis Type	s	pecial Instruc	tions					
-0	Pick Empty	✓ 2112	7458S001	ď	Unit#	C	ONEY	~	4532	~	40R	H96	~	OD
	Pool Chassis	✔ Chas	sis#	Chassis	: Weight(Ibs	Chassis Type	s	pecial Instruct	tions					
0	Monday 10/04/20	21 07:00 - 0)8:00 (300)	~									



Dual Move – Drop Export / Pick Dray

Trucking Comp	bany:			Term	inal:					#DROP:	None	0	Single	\bigcirc	Twin	0
TESTING	ENGINEERING SU	JPPC	ORT TRA 🗸	Tr	aPac -	Oakland			~	#PICK:	None	0	Single	۲	Twin	0
-0	Drop Export	~	2681419610		ď	Unit#		ß	OOLU	~	4530	~	40	2496	i 🗸	OD
	Pool Chassis	~	Chassis #		Chassi	s Weight(Ibs	Chassi	s Type		Special Instru	ictions					
-0	Pick Dray	~	Reference #		ď	HLBU2113	839	C	HLCU		45G1		40	1096	i 🗸	OD
	Pool Chassis	~	Chassis #		Chassi	s Weight(Ibs	Chassi	s Type		Special Instru	ictions					
0	Monday 10/04/	2021	07:00 - 08:0	0 (30	10)	~										
	,,				-,											



Drop Export Pick-up Bare Chassis

Trucking Company:	Terminal:	#DROP: None 🔿 Single 🖲 Twin 🔿
TESTING ENGINEERING SUPPORT TRA $~~$	TraPac - Oakland 🗸 🗸	#PICK: None O Single O Twin O
		,
— Orop Export ✓ TESTYML Pool Chassis ✓ Chassis #	Chassis Weight(lbs Chassis Type S	pecial Instructions
Pick Bare TESTCHS Pool Chassis Chassis Weight	Image: Chassis Type Special Instructions	
Monday 07/19/2021 13:00 - 14:0	0 (300) 🗸	

- When swapping chassis on terminal, a 'Pick Bare' appointment will be required. This will require a Reference # (Equipment Deliver Order or Release #)
- If swapping chassis sizes, ex. Dropping 20' and picking up 40' chassis with import, appointment will be required for Drop Bare and vice versa
- Gate Code will cover both moves

<u>Cannot add a chassis move at the outgate</u>

eModal - Chassis Moves





Dual Move – Swapping Chassis

FESTING ENGINEER	ING SUPPC	DRT TRA 🗸	TraPac -	Oakland		~	#DROP: #PICK:	None None	0	Single Single	•	Twin Twin	0
 Drop Bar Pool Cha 	re 🗸	Reference #	ht(lbs Cha	Unit# assis Type	G C	D Tructions							
Pick Emp Pool Cha	oty 🗸	21127458S00 Chassis #	1 🖪 Chass	Unit# is Weight(lbs	Chassis Type	ONEY St	► secial Instru	4532 ctions	~	40F	RH96	•	OD



Pick Bare or Drop Bare ONLY



- The exception to the rule: An appointment is NOT required for Drop Bare / Pick Bare only moves
- No Gate Code Required

eModal - Editing & Rebooking



Single Pick Appointment – Add Empty Drop

- Dispatchers have the ability to edit, add, or delete appointments (I.e. from dual to single / single to dual) in eModal prior to truck arrival
- Can add/remove empty to import pick up
- Same gate code when keeping same time slot

•			Ticket 🗢	Status 🗢	Terminal Pregate Fees Due Status ¢	♦ Fees Paid ♦	Gate Code 🕳	Line 🗢 Visit Date 🖨	Slot \$ Move Type \$	Unit # 🗢	Ref 🗢 Visit Created 4	Action
		🗕 N/A	TRPOAK-0922-9143	CONFIRMED	ACCEPTED		4808	HDMU 09/22/2021	12:00:00 - 13:00:00 PICK IMPORT	TCNU1699310	09/22/2021 12:0	02 Action 🗸
		Truck Plate	ISO 4500	Terminal Area TRPOAK K	Block Chassis C G	hassis SzTp Own Y	Seal(S)	Cancel By	Last Modified Date Empty Inst Veri 09/22/2021 12:02	fied Weight UOM		
	0		Ticket ¢	Status ¢	Terminal Pregate Fees Du Status ¢	ie ¢ Fees Paid ¢	Gate Code -	- Line ¢ Visit Date	¢ Slot¢ Move Type ¢	Unit # 🜩	Ref ¢ Visit Create	d 🗢 Action
		- 🔒 NØ	TRPOAK-0922-91	430 CONFIRMED	ACCEPTED		4808	HDMU 09/22/2021	1 12:00:00 - 13:00:00 PICK IMPORT	TCNU1699310	09/22/2021 1	2:02 Action 🗸
•		Truck Plate	ISO 4500	Terminal Area TRPOAK K	Block Chassis G	Chassis SzTp Ov Y	wn Seal(S)	Cancel By	Last Modified Date Empty Inst V 09/22/2021 12:11	erified Weight UOM		
		— 🕗 NØ	TRPOAK-0922-91	430 CONFIRMED	ACCEPTED		4808	ONEY 09/22/2021	12:00:00 - 13:00:00 DROP EMPTY		09/22/2021 1	2:11 Action 🗸
						01	C	Coursel Do	Last Modified Data Empty Just	Bed Welsha HOM		



Total Count: 2

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eModal EDIT Apt Steps

- 1. Create appointment for Pick Import
- 2. Choose Own vs. Pool chassis
- 3. Select Date & Time slot
- 4. Save & Close

Add Visit	ł				×
Trucking Com TESTING	I PANY: ENGINEERING SUPPORT TRA →	Terminal: TraPac - Oakland	#DROP: None S	ingle 🔿 Twin 🔿 ingle 🖲 Twin 🔿	
-0	Pick Import Reference # Pool Chassis Chassis #	Chassis Weight(lbs Chassis Type	HLCU 45G1 Special Instructions	40HC96 V OD	0
0	Monday 10/04/2021 07:00 - 08:00 (3	00)			Discard Save & Close Cancel Visit

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eModal EDIT Apt Step Cont.

- 1. Under the 'Actions' column select 'Actions' for the appointment you want to edit
- 2. Click 'Edit' under actions
- 3. 'Edit Visit' window will open
- 4. To add Empty Drop, select 'Single' in Drop section of edit window
- 5. Select 'Drop Empty' required info Line Op, Equip Type, & chassis
- 6. Save & Close
- 7. Validation will occur
 - Note: Changing Date & Time will provide a
 NEW gate code
 - Keeping same Date & Time will provide same gate code for both moves (dispatch to confirm)

rucking Compar	ny:		Terminal:			#DROP	None	Single	Twin	0
TESTING EN	NGINEERING SU	PPORT TRA 👻	TraPac - Oakla	and	~	#PICK:	None		Twin	0
-0	Pick Import	✓ Reference #	C HLB	IU2113839	HLCU		45G1	40	HC96 🗸	OD
	Pool Chassis	✓ Chassis #	Chassis Weig	ght(lbs Chassis	Type Sp	oecial Instru	ctions			
📀 ädit Visit	Monday 10/04/:	2021 08:00 - 09:0	0 (300) 🗸							
Contraction Company	Monday 10/04/	2021 08:00 - 09:0	0 (300) 🔹						0	
Cdit Visit rucking Company TESTING ENC	Monday 10/04// # Gineering supp	2021 08:00 - 09:0 Term ORT TRA V Tr	D (300)		#DROP: *PICK:	None (Single	e win Fwin	0	
Cdit Visit	Monday 10/04/	2021 08:00 - 09:00 Term ORT TRA ♥ Tr Reference #	0 (300)	6 01	#DROP: *PICK: EY	None (None (40SD	Single	• win • fwin	о ор ор	
Clit Visit Edit Visit Trucking Company TESTING ENC	Monday 10/04/ r GINEERING SUPF Drop Empty ~ col Chassis ~	2021 08:00 - 09:00 Term ORT TRA V Tr Reference # Chassis #	inal: aPac - Oakland	C ON Chassis Type	#DROP: #PICK: EY Special Instr	None (None (40SD) uuctions	Single	• win • Twin SD86 •	0 0 0D	
	Monday 10/04/ SinceRing SUPF Drop Empty ~ ool Chassis ~ Pick Import ~	2021 08:00 - 09:00 Term ORT TRA Reference # Chassis # Reference #	D (300) ✓ inal: aPac - Oakland Chassis Weight(lbs Chassis Weight(lbs	C ON Chassis Type	#DROP: *PICK: EY Special Instr CU	None (None (40SD uctions	Single Single	● jwin ● fwin SD86 ~	0 0 00	

Action 👻

🖻 Edit

Cancel

Rehook

41



Re-book Feature

- 1. Under PreGate Moves screen
- 2. Under the 'Actions' column
- 3. Select 'Actions' > Rebook
- 4. Ensure check in box for proper move

- 4. Select new Date and Time
- 5. Save & Close
- 6. Validation will occur and a **NEW** Gate Code will be given

	Rebook					×
	Slot: 2021-10-04 07:00:00 - 0	18:00:00 Terminal: TRPOAK				
Action 🗸	Place A Check Mark In Front Of The Mi	ove(S) You Wish To Rebook And Select A New Time Slot.				
🕑 Rebook	🗌 Моче Туре	Move Status Reference	Container	Line ISO SzTpHt Chassis	Chassis SzTp Chassis Weight	
Tatal	🗹 😲 🛛 PICK IMPORT	CANCELED	HLBU2113839	HLCU 45G1 40HC96		
	🕐 Monday 10/04/2021 0	8:00 - 09:00 (300)				Discard Save & Close



Motor Carrier Summary

Any Truck Visit involving a Container Transaction must be pre-advised (via eModal) and requires a Gate Code.

A pre-advised Truck Visit must include ALL transactions you would like to perform during that visit. There is no ability to add transactions at the In Gate.

Container ID does NOT need to be entered for Drop Off. No need to fill in false data!

Bare Chassis Only Transactions do not require Appointment or Gate Code

Motor Carrier Summary

Truckers must follow instructions on the Mission Tickets!

Equipment Interchange Receipts for both In & Out transactions will be provided at the Out Gate.

Truckers will be rejected if they are Too Early or Too Late for Appointments.



DAILY INFORMATION – WHERE TO FIND IT WWW.TRAPAC.COM

- Track a Container
- Hours of Operation
- Empty Receiving
- Terminal News Daily updates
- Vessel Schedule
- Grace Period (will be reduced at Go-Live to 60 minutes before)
- Gate Cameras
- Following this meeting N4 FAQ will be found here
- Please limit contact to one call or email as we expect an increase in outreach









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SSLChanges





TraPac.com > SSL Reports

- Multiple reporting options available today to include:
- Inbound/Outbound Yard Summaries
- Empty Yard Summary
- Booking Summary
- $_{\odot}$ Login credentials will remain the same

CARGO OWNERS	TRUCKING CO	OMPANIES	SHIPPING LINES
SERVICES Track a Contai Booking Inquir Trouble Transa Turn Times Gate Activity Booking Sumn Outbound Yard Inbound Delive Inbound Pard Inbound Block Empty Yard Su	ner y actions d Summary ery Summary Summary Summary	INFORM Vessel Sci Empty Re CONTAC Submit a Request	IATION hedule eturns CT US Claim Account Access



TraPac.com > Quick Check feature

Select a terminal			Enter reference number(s)	снеск »
B136 LOS ANGELES	B30 OAKLAND	B16 JACKSONVILLE	Enter one or more Container Numbers or Bills of Lading, separated by commas.	
Select a transaction type				
Availability		Ŧ		
Select Terminal Transaction				
Inbound				
Availability				
Demurrage Schedule				
Outbound			al Maria anna i da anna a dallationad na sucies al slada. Maria a succh a succha suciti anna sucha su	
Booking Inquiry			id then provide any additional required data. Your search results will appear here.	
Equipment				
Equipment History				
Vessel Schedules				
Vessel Schedules				

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Terminal System Updates

Function	Performed Through
Roll Booking	EDI 301
Update Booking Items	EDI 301
Flex Booking (Empties Out)	EDI 301
Equipment Masters / On-Hire	EDI Fleet File
Add/Remove Line Holds	EDI 310 and EDI 315
Manage EDO	EDI 301
Activate/Deactivate Trucking Code	UIIA Feed



WHO TO CONTACT

Imports / Empty Return	Exports / Empty Pick-Ups
oak.import@trapac.com	oak.export@trapac.com
Oakland N4 TOS	Customer Service
oak.n4tos@trapac.com	877.387.2722, Option 2
Chris Lambert	ZacAdami
Director, Customer Service	Director, Yard & Gate
512.794.1400, Option 2	510.286.8622
Chris.Lambert@trapac.com	Zachary.adami@trapac.com

