TraPac Oakland – New Terminal Operating System FAQ

>What changes are occurring?

TraPac Oakland is upgrading their legacy, in-house Terminal Operating System (TOS), called AS400, to more modernized TOS developed by Navis.

>When are these changes occurring?

The deployment schedule is as follows. Please note that this is subject to change:

- Friday, Jan 7th - New TOS deployment commences with cut over/data migration from legacy TOS. **Terminal will be closed. No Gate or Vessel Operations** will be conducted on 1st or 2nd shift

- Saturday, Jan 8th - Continue cut over/data migration. **No Gate or Vessel Operations**

- Sunday, Jan 9th - Limited vessel operations if vessel schedule aligns.

- Monday, Jan 10th – Jan 14th Resume normal gate hours but with reduced appointments. No 2nd Shift Gate. Normal Vessel operations.

- Monday, Jan 17th - Resume normal gate appointment schedule

>Why are these changes occurring?

Navis is used by over 340 customers in over 80 countries around the world. With this book of business, we believe that by integrating this software with our existing vendors, we will be able to improve operational and technological performance.

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Motor Carriers Changes

>What is a "Gate Code"?

The "Gate Code" is a 4-digit code that will be provided by the driver to the gate clerk that is designed to decrease time spent idling in line at the gate, ultimately improving overall truck turn times and experience. If appointment is input correctly initially, trouble transactions will also be minimized. The Gate Code will be provided to the appointment creator in the eModal Platform moments after creating an appointment.

>My driver was rejected at the Ingate due to not having their empty specified in the appointment. What happened to the 'free empty in?
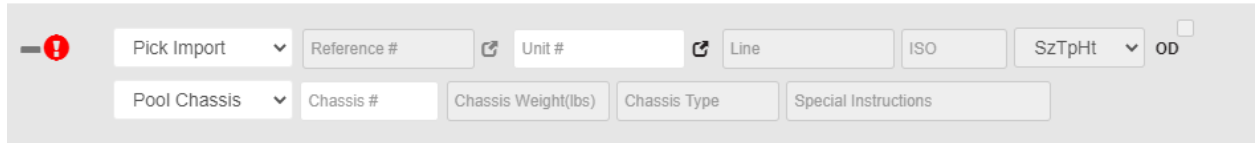
In conjunction with the TOS transition, we will no longer be offering the free empty in at TraPac Oakland. Historically, if dispatch/driver had secured a Load Out appointment, he/she could bring in an empty without having to specify that drop move in the appointment. To speed the flow at the ingate, the empty drop off will now be required to be specified in the eModal appointment. If set-up correctly, both the empty in / load out (or any variation of move types) will be provided with one gate code in eModal. (One Gate Code covers the dual transaction)

- But my company does not know what empties we will be getting until we get to the warehouse; how am supposed to know what empty to add to the eModal appointment?

Once you have a confirmed empty container from the pick-up location, the expectation will be for the user to go back into eModal and edit the pick import appointment, transforming the single move to a dual by adding the drop move line item. From the 'Pre-Gate' moves screen, go to Actions → Edit → and amend the appointment in the 'Edit Visit' window. This concept is true for any combination of move types. (Drop Export / Pick Empty, etc.)

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> What additional changes should we expect in eModal?

- Chassis: Own vs. Pool → user must specify
- Chassis # does not need to be specified in appointment unless known

- Twin selection move type added (IMPORTANT: selection will only be allowed for empty move types)

- Container ID / Unit # is NOT REQUIRED for drop off move types. Filling in false data could result in error
- The eModal appointment MUST include ALL transactions the driver will perform during that truck visit at TraPac Oakland (i.e. Drop Empty / Pick Import, Drop Export / Pick Import, Drop Empty / Pick Empty, etc.) > Singular Gate Code will cover both transactions
  - o Bare Chassis ONLY transaction do not require an appointment or Gate Code. Swapping chassis in conjunction with a container move, or any bare pool chassis out will require an appointment
- Appointments created prior to 01/07 will be reprocessed to N4 during cutover, and gate code will be needed for 01/10 Go-Live

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>Additional Terminal Enhancements

- Added Flip Pedestals
  - Accessibility similar to current Yard kiosks
- Renaming of current Yard Pedestals
  - Yard pedestals will now be numbered, NOT lettered. It is very important to have drivers to read their ticket to ensure new traffic patterns and routing is followed
- Added Outgate Lane
  - We have converted the old "bobtail" outgate lane to a fully functioning outgate lane with a kiosk. There will no longer be a bobtail lane for exiting, ALL TRUCKS MUST EXIT THROUGH A PEDESTAL.
- Added Outgate Lane Gate Arms
  - Gate arms will raise after the completion of the outgate transaction and tickets print. If the arm does not raise, please slide ticket
- Yard position naming
  - While the yard layout has remained mostly the same, we have renamed some areas (i.e. B row is now 1B & 2B // C row is now 1C & 2C → break is at the thoroughfare)
- Outgate EIR Changes
  - Outgate ticket(s) will be printed for all moves performed at TraPac
  - i.e. Drop Export ticket will yield Interchange Receipt with unit # (Export ticket first)

WCIC **INTERCHANGE RECEIPT** 2454
WINGS CENTURY TRUCKING
Plate #: 9E90825
2021-10-03 13:57:12
TRAPAC - Port of Oakland
Container #: HLBU2263973
Chassis #: TSXZ407184
Please exit through security checkpoint for transaction type: RE
TraPac DO NOT ILLEGALLY PARK CONTAINER. FOLLOW DIRECTIONS ON TICKETS. FAILURE TO FOLLOW DIRECTIONS WILL RESULT IN BANNING.

WCIC **INTERCHANGE RECEIPT** 2459
WINGS CENTURY TRUCKING
Plate #:
2021-10-03 15:33:12
TRAPAC - Port of Oakland
Container #: APHU4624296
Chassis #: FLXZ450922
Please exit through security checkpoint for transaction type: DI
TraPac DO NOT ILLEGALLY PARK CONTAINER. FOLLOW DIRECTIONS ON TICKETS. FAILURE TO FOLLOW DIRECTIONS WILL RESULT IN BANNING.

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Steamship (SSL) Changes:

How will this change impact our current processes? Reporting?

- Any current views/accessibility to the legacy TOS will be terminated effective 01/07/2022. Any changes to equipment, bookings, or holds must be made through EDI. See below matrix for details.

- Please visit TraPac.com to view SSL reports that are currently active with our TOS today. If additional information is needed, please message oak.n4tos@trapac.com

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Function	Performed Through
Roll Booking	EDI 301
Update Booking Items	EDI 301
Flex Booking (Empties Out)	EDI 301
Equipment Masters / On-Hire	EDI Fleet File
Add/Remove Line Holds	EDI 310 and EDI 315
Manage EDO	EDI 301
Activate/Deactivate Trucking Code	UIIA Feed

Who to contact?

With any new terminal operating system, we expect lots of communication. Please limit your calls and/or emails to one form or another. Sending an email and following up with a call doubles our work. Thanks for your patience and cooperation

Imports / Empty Return
oak.import@trapac.com

Exports / Empty Pick-Ups
oak.export@trapac.com

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oak.n4tos@trapac.com

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877.387.2722, Option 2

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Chris.Lambert@trapac.com

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